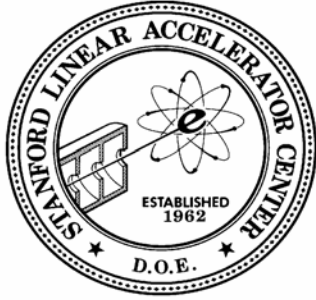


# EXHIBIT III



## SLAC PURCHASING DEPARTMENT SURVEY

**Date:** June 14, 2005  
**To:** All Operators  
**From:** Robert S. Todaro  
Purchasing Officer  
**Subject:** Survey of Purchasing Level of Service to Operators

The Purchasing Department is currently measuring its performance for Fiscal Year 2005. Please complete the following survey by replying via email to Kimberly Swanson by June 17, 2005. Thank you for your time and participation.

Please place an 'X' next to the response most in accordance with your level of agreement with each of the following statements:

1. You believe you are sufficiently trained by the Purchasing Department representative to efficiently perform your Operator duties.  
 Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree
2. When dealing with PeopleSoft Purchasing software, the Purchasing representative responds to your questions and/or problems in a timely manner.  
 Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree
3. Your questions are thoroughly answered and clearly explained  
 Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree
4. You believe you are kept current on PeopleSoft upgrades and enhancements of the Purchasing software.  
 Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree
5. The Purchasing Representative responds to my voicemails and emails in a timely manner.  
 Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree
6. Overall, as an Operator you are satisfied with the customer service provided.  
 Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree