

EXHIBIT II



SLAC PURCHASING DEPARTMENT SURVEY

To:

From: Robert S. Todaro
Purchasing Officer

Subject: Purchase Order Survey

The Purchasing Department is currently measuring its performance for Fiscal Year 2005. This survey will be used to obtain your perceptions in regards to the Purchasing Department and assess the manner in which we meet your expectations. Please complete the following survey and submit your responses via email to Kimberly Swanson by August 5, 2005. All survey questions are specific to the purchase order designated below. Thank you for your time and participation.

To reply, simply click on the 'reply' button, place an 'X' next to the response most in accordance with your level of agreement with each of the following statements, and click 'send'.

Purchase Order #:

Vendor:

PO Date:

Buyer:

For more information:

1. The procurement was processed in a professional and ethical manner. YES___ NO___
2. The Buyer/Subcontract Administrator was responsive to your needs. YES___ NO___
3. The Buyer/Subcontract Administrator completed the order in a timely manner. YES___ NO___
4. Your input was considered in selection of the vendor. YES___ NO___
5. The Buyer/Subcontract Administrator answered your questions courteously and knowledgeably. YES___ NO___

Please rate your overall satisfaction with the service received:

___ Outstanding ___ Highly Satisfactory ___ Satisfactory ___ Below Average ___ Poor

EXHIBIT II

Please feel free to provide additional comments so that we may improve our service to you in the future:
