

**EXHIBIT V**

**PURCHASING DEPARTMENT**  
**CLIMATE SURVEY – EMPLOYEE SATISFACTION**

This annual Climate Survey will provide information that will be used in the FY 2003 SLAC Purchasing Department Balanced ScoreCard Self-Assessment. The purpose of this survey is to determine the level of employee satisfaction overall and to establish areas that require improvement as part of the comprehensive assessment review. Please complete this survey honestly and accurately to your experiences here at SLAC. All surveys must be completed and returned to Bob Todaro’s mail slot by Friday. Thank you for your understanding and cooperation.

**Please rate each statement below based on your experiences from 5-0:**

**5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree 0=Not Applicable**

**Training Adequacy**

**Rating**

1. I receive sufficient training to accomplish my duties and responsibilities. \_\_\_\_\_

**Working Environment**

1. My Working environment is satisfactory for me to fulfill my duties and responsibilities. \_\_\_\_\_

**Management Support and Leadership**

1. Purchasing management supports my efforts to succeed in my job. \_\_\_\_\_

2. Purchasing leadership effectively manages the activities of the Department. \_\_\_\_\_

**Employee Empowerment**

1. I am delegated sufficient authority to perform my duties and responsibilities. \_\_\_\_\_

2. Management’s current, as well as future, vision for the Purchasing Department is clear to me. \_\_\_\_\_

**Information Availability**

1. I am provided with sufficient information resources to do my job. \_\_\_\_\_

**Suggestions**

1. Please describe any additional information resources that would assist you in performing your job.

---

---