

# EXHIBIT VIII

## PURCHASING DEPARTMENT CLIMATE SURVEY – EMPLOYEE SATISFACTION

This annual Climate Survey will provide information that will be used in the FY 2004 SLAC Purchasing Department Balanced Score Card Self-Assessment. The purpose of this survey is to determine the overall level of employee satisfaction and to establish areas that require improvement as part of the comprehensive assessment review. Please complete this survey honestly and accurately to your experiences here at SLAC. All surveys must be completed and returned to Bob Todaro's mailbox by Friday, September 3<sup>rd</sup>. Thank you for your participation.

**Please rate each statement below based on your experiences from 5-0:**

**5=Strongly Agree 4=Agree 3=Neutral 2=Disagree 1=Strongly Disagree 0=Not Applicable**

### Training Adequacy

**Rating**

I receive sufficient training and information resources to accomplish my duties and responsibilities. \_\_\_\_\_

### Working Environment

My working environment is satisfactory for me to fulfill my duties and responsibilities. \_\_\_\_\_

### Management Support and Leadership

Purchasing management supports my efforts to succeed in my job. \_\_\_\_\_

Purchasing leadership effectively manages the activities of the Department. \_\_\_\_\_

### Management Availability

My immediate Supervisor is available to provide guidance and instruction when needed \_\_\_\_\_

### Employee Empowerment

I am delegated sufficient authority to perform my duties and responsibilities. \_\_\_\_\_

Management's current, as well as future, vision for the Purchasing Department is clear to me. \_\_\_\_\_

### Suggestions

Please describe any additional information resources that would assist you in performing your job.

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