

EXHIBIT XI

IPAP – Purchasing Questions

1. Can the Purchasing database be searched by Account/Work Order numbers
2. What is the current process for managing purchasing commitments
3. What is the status of MREQ?
4. What is the process to launch a modification to the Purchasing workflow?
5. What are the roles of the buyer and the expediter in the purchasing process?
6. Who owns the responsibility to ensure that credits are received?
7. Is it possible for requestors to receive confirming Purchase Orders automatically?
Can this be done within PeopleSoft?
8. What is the current practice for obtaining outstanding invoices by Accounts Payable?
9. What is the desired role of categories within the Purchasing process?.

10. Are there specific DOE reporting requirements that involve categories?
11. When and how are categories assigned or changed for a specific purchase?
12. What documentation must be maintained for audit purposes (and for how long)?
13. What is the process for approving shippers?
14. How does the customer know the status of a shipper (approved, delivered to Shipping, material shipped, etc.)?
15. Who has the responsibility to obtain RMAs?
16. Who (Shipping or Purchasing or Requester) has responsibility to get prints and supporting documentation to the vendors that are associated with a Purchase Order?
17. How do buyers handle comments / special instructions? What happens when the comments are unclear?
18. Is there a vendor profile list available to the SLAC community?
19. When a contract is requested, is there a list of requirements that Purchasing can supply to requestors?

20. What are the most common problems that Purchasing encounters?