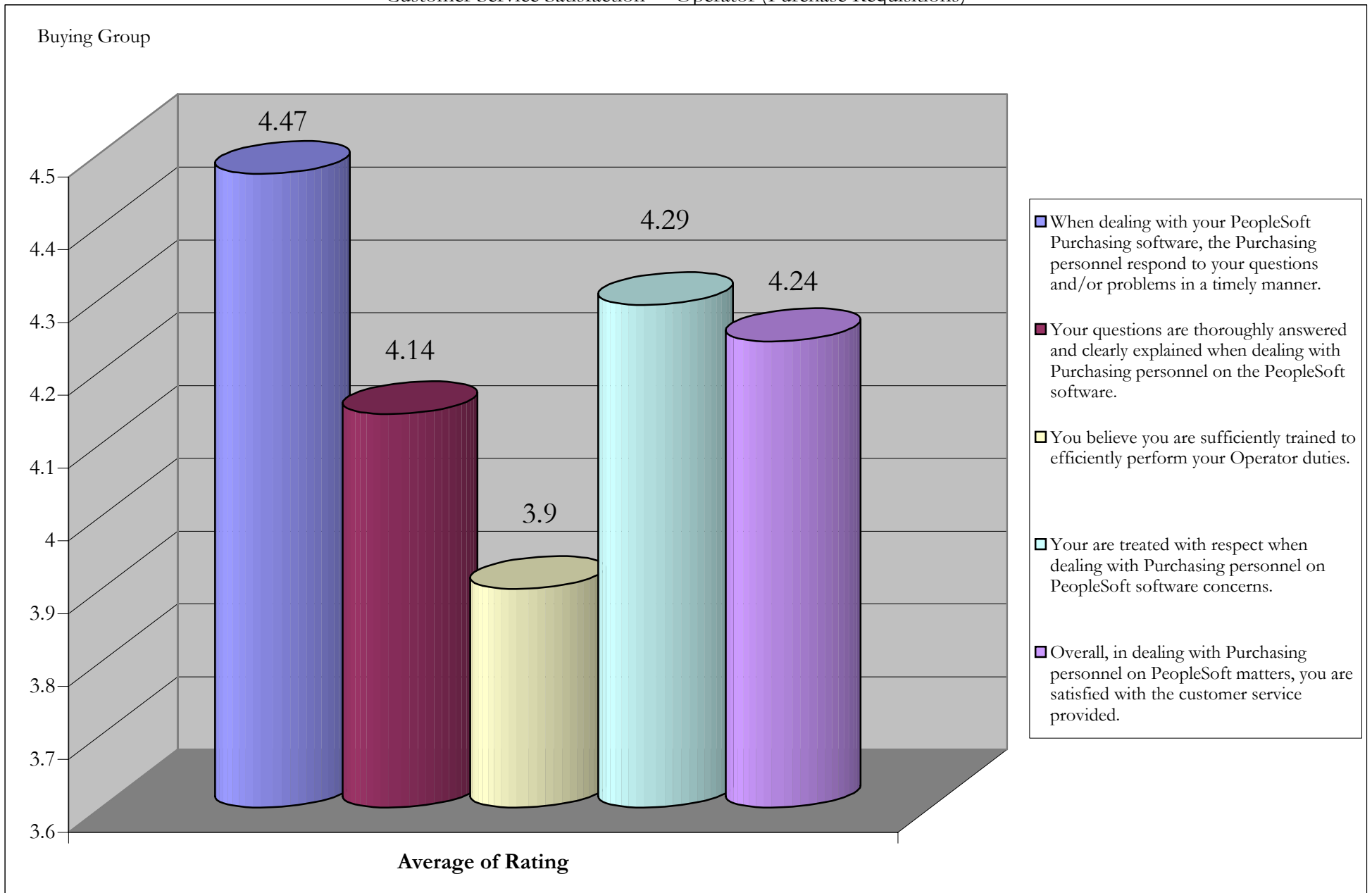


EXHIBIT V

Purchasing Department Customer Service Satisfaction - Operator (Purchase Requisitions)



*Scale: 1 - 5 (5 being the best/strongly agree)