

Appendix to the FY 2002 Self-Assessment-- Stanford Linear Accelerator Center
Continuous Quality Improvement (CQI) Efforts

Business Services Division

- SEIT: SLAC Efficiency Initiative Team – planning, facilitation and support
- IPaP: Internal Policies and Practices Committee- planning, facilitation and support
- Individual managers: communications, process coaching, workgroup issues
- Travel Improvement
- ISSM Focus Groups
- Group Leaders Retreat
- Point-of-Contact Planning
- Lab Management Advisory Committee support
- AP/Payroll Performance Measures consulting
- Purchasing Performance Measures consulting

Environmental Safety & Health

- Management Planning Sessions
- Risk Assessment
- Team-building
- Group Conflict Resolution
- Knowledge Management Retreat
- Internal Coordination/Communications Improvement
- Customer Service/Communications Improvement planning
- Compliance Self-Assessment Program Planning
- Administrative Associates Monthly Forum

Human Resources

- Conflict Resolution Consulting
- Employee Survey
- International Services Process Improvement discussions
- Employee Award Selection

Research Division

- Technical Publications: Planning; Team-building
- International Services Improvement
- Travel Process Improvement
- Internal Administration Improvement / Administrative Forum
- EFD Move Retreat
- SCS Operations consulting
- SLAC Computing Web Page Development Sessions
- Telecommunications Assessment

Technical Division

- MFD shops: team-building session planning
- SEM Assessment Planning and Preliminary Delivery
- Senior Management Forum redesign
- Near Miss Program Improvement Planning

SSRL Division

- Electrical Development & Maintenance Group Self-Assessment Sessions